**Data Subject Data Portability Request Form (GDPR)**

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Article 20 of the EU General Data Protection Regulation (Regulation (EU) 2016/679) (GDPR) grants you the right to receive a copy of certain personal data held by Falcon Group Administrative Services (UK) Limited (“Falcon” or “We”) and the right to transfer that personal data to another organization (data controller). We require that you submit this request to Falcon’s Data Protection Officer at [DPO@falcongrp.com](mailto:DPO@falcongrp.com) or in writing to The Data Protection Office, c/o Falcon Group Administrative Services (UK) Limited, Falcon House, 62-62 Lombard Street, London EC3V 9EA, with confirmation of your identity.

We expect to respond to your request within one month of receipt of a fully completed form and proof of identity.

For more information on your rights under the General Data Protection Regulations, please see our Privacy Notice available on our website at: [www.falcongrp.com/privacy](http://www.falcongrp.com/privacy)

**Requester Name (Data Subject) and Contact Information**

**Please provide your or the data subject’s information in the space provided below. If you are making this request on the data subject’s behalf, you should provide your name and contact information in Section III.**

We will only use the information you provide on this form to identify you and the personal data relevant to your data portability request, and to respond to your request.

|  |  |
| --- | --- |
| **First and last name:** |  |
| **Any other names that you have been known by (including nicknames):** |  |
| **Home address:** |  |
| **Date of birth:** |  |
| **Telephone number:** |  |
| **E-mail address:** |  |
| **If you are a current or former employee of Falcon or any of its Group companies, please provide your employee identification number and your approximate dates of employment:** |  |
| **Please provide other unique identifiers or related information to help us locate your personal data (for example, your National Insurance Number; Staff/Employee Number or Customer Account Number):** |  |

II. **Proof of Identity**

We require proof of your identity before we can respond to your data portability request. To help us establish your identity, you must provide two pieces of identification that clearly show your name, date of birth, and current address. We will accept a photocopy or a scanned image of one of the following as proof of identity: passport or photo identification such as a driver’s license, national identification number card, ID Card, or birth or adoption certificate/or other proof if identity. Please also attach a copy of a bank or credit card statement or utility bill showing your current address and dated within the last three months. If you have changed your name, please provide the relevant documents evidencing the change.

If you do not have any of these forms of identification available, please contact Falcon’s Data Protection Officer at [DPO@falcongrp.com](mailto:DPO@falcongrp.com) or in write to The Data Protection Officer, c/o Falcon Administrative Services (UK) Limited, Falcon House, 60-62 Lombard Street, London EC3V 9EA, for advice on other acceptable forms of identification.

We may request additional information from you to help confirm your identity. your right to data portability, and to provide you with the personal data relevant to your request. We reserve the right to refuse to act on your request if we are unable to identify you.

III. **Requests Made on a Data Subject’s Behalf**

Please complete this section of the form with your name and contact details if you are acting on the data subject’s behalf.

|  |  |
| --- | --- |
| **First and last name:** |  |
| **Home address:** |  |
| **Date of birth:** |  |
| **Telephone number:** |  |
| **E-mail address:** |  |

We accept a photocopy or a scanned image of one of the following as proof of your identity: passport or photo identification such as a driver’s license, national identification number card, ID Card, or birth or adoption certificate or other proof of identity. If you do not have any of these forms of identification available, please contact Falcon’s Data Protection Officer at [DPO@falcongrp.com](mailto:DPO@falcongrp.com) or write to The Data Protection Officer, c/o Falcon Group Administrative Services (UK) Limited, Falcon House 60-62 Lombard Street, London EC3V 9EA for advice on other acceptable forms of identification. We may request additional information from you to help confirm your identity if necessary.

We also require proof of the data subject’s identity before we can respond to the request. To help us establish the data subject’s identity, you must provide identification that clearly shows the data subject’s name, date of birth, and current address. We accept a photocopy or a scanned image of one of the following as proof of identity: passport or photo identification such as a driver’s license, national identification number card, ID Card, or birth or adoption certificate. Please also attach a copy of a bank or credit card statement or utility bill showing the data subject’s current address and dated within the last three months. If the data subject has changed their name, please provide the relevant documents evidencing the change.

We accept a copy of the following as proof of your legal authority to act on the data subject’s behalf: a written consent signed by the data subject, a certified copy of a Power of Attorney, or evidence of parental responsibility or other proof of legal authority.

We may request additional information from you to help confirm the data subject’s identity. We reserve the right to refuse to act on your request if we are unable to identify the data subject or verify your legal authority to act on the data subject’s behalf.

IV. **Information Subject to Article 20**

Under Article 20, you have the right to receive a copy of certain personal data that you provided to us, or the right to transmit that personal data to another data controller, if we use automated means to process the personal data and we either:

1. Process the personal data with your consent.
2. Process the personal data because it is necessary for us to perform a contract with you.

Personal data provided by you includes:

1. Information that you knowingly and actively provided to us, such as:
2. name;
3. contact information;
4. username;
5. age; and
6. billing details.
7. Information generated by and collected from your activities while using our services or devices, for example:
8. contact lists;
9. search history;
10. account history;
11. purchase history;
12. traffic data; or
13. location data

Your data portability right does not apply to personal data we hold in paper files. It also does not apply to data which may be inferred by or derived by us from the data provided by you such as data we generate by analysing your personal data.

In response to your request, we will provide you with a copy of the personal data covered by the Article 20 data portability right in a structured, commonly used, and machine-readable format, or, we will transfer the relevant personal data to another data controller at your request if technically feasible.

If the information you request reveals personal data about a third party, we will either seek that individual’s consent before responding to your request, or we will redact third parties’ personal data before responding. If we are unable to provide you with a copy of your personal data because disclosure would violate the rights and freedoms of third parties, we will notify you of this decision.

Applicable law may allow or require us to refuse to act on your request, or we may have destroyed, erased, or made your personal data anonymous in accordance with our record retention obligations and practices. If we cannot provide you with a copy of or transfer your personal data to another data controller, we will inform you of the reasons why, subject to any legal or regulatory restrictions. If we determine that the personal data you are requesting a copy of is not subject to Article 20, we will inform you of this decision.

We will begin processing your data portability request as soon as we have verified your identity and have all of the information we need to locate your relevant personal data.

V. **Signature and Acknowledgement**

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, confirm that the information provided on this form is correct and that I am the person whose name appears on this form. I understand that: (1) Falcon must confirm proof of identity and may need to contact me again for further information; (2) my request will not be valid until Falcon receives all of the required information to process the request; and (3) I am entitled to a copy of certain limited personal data that I have provided to you, subject to Article 20, or, I may request that you transfer my personal data to another data controller.

Please indicate below whether you would like us to transfer a copy of your personal data to another data controller and provide the relevant information for the transfer.

Dear Falcon Data Protection Officer

Please transfer a copy of my personal data to [insert name/company of data controller] by [emailing a copy to [ORGANIZATION] at [email address]/mailing a CD, DVD, or other physical media to [ORGAZNIATION] at [ADDRESS]/[OTHER TRANSFER MECHANISM]].

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date

VI. **Authorized Personal Signature**

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, confirm that I am authorized to act on behalf of the data subject. I understand that Falcon must confirm my identity and my legal authority to act on the data subject’s behalf, and may need to request additional verifying information.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature

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Date

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